

# Little Beeches Nursery

Parent and carer survey 2024



This document presents the results of our latest annual survey of parent/carers views. The survey was carried out in June 2024.



## Overall survey results...

- We had 20 responses to the survey.

	Strongly agree	Agree	Total in agreement	Not sure	Do not agree	Very strongly disagree	Total that disagree
1. My child is happy at Little Beeches.	90%	10%	100%				
2. My child feels safe at Little Beeches/I feel my child is safe at Little Beeches.	85%	15%	100%				
3. My child is well looked after at Little Beeches.	90%	10%	100%				
4. My child enjoys the activities on offer.	90%	10%	100%				
5. My child's interests are taken into account.	75%	15%	90%	10%			
6. I am happy with the quality of care my child receives.	85%	15%	100%				
7. I am satisfied that my child enjoys the hot lunches and tea that is provided by the nursery.	60%	33%	93%		7%		7%
8. I feel happy approaching staff to talk about my child's needs.	80%	20%	100%				
9. Staff are happy and work well together.	80%	15%	95%	5%			
10. The Nursery responds well to any concern I raise.	79%	21%	100%				
11. The quality of communication I receive is good.	75%	25%	100%				
12. I receive valuable information from the Nursery about my child's progress.	75%	20%	100%	5%			
13. Little Beeches is a safe and stimulating environment.	85%	15%	100%				
14. Little Beeches is well led and managed.	85%	15%	100%				
15. I am made to feel welcome at this Nursery.	90%	10%	100%				
16. I would recommend this Nursery to another parent.	90%	10%	100%				

## Quotes from the survey

The app is useful and I really enjoy receiving updates and photos.

Special mention for Sarah. My child adores her and her rapport with children is amazing. My child is happy, feels safe and talks a lot about friends. Lots of varied activities for her to take part in and encouragement in all areas. Thank you for everything you do. You guys are amazing!

The staff are always happy and welcoming with a smile on their face, first thing in the morning and always at pick up time which is nice knowing that your child is going to have fun. Staff always have time to chat at the end of the day which is nice, knowing that you are not getting pushed out of the door when they just want to finish work.

The staff, environment and communications are all excellent. My children are happy at Little Beeches.

I think the communication is brilliant. My child loves coming to Little Beeches and I am so glad we chose to do 2 days a week here. The staff are all wonderful.

My child loves coming to Little Beeches every week day and I am really happy with everything. Toni is brilliant and always gives informative updates every day. I definitely recommend LB to people and I hope you continue to go from strength to strength which has been really pleasing to see as we have been there since day 1! I love the fact he now comes home singing all of the songs he has learnt and I love hearing about the interesting activities he's been up to. I appreciate the massive effort with the toilet training. Very happy – thank you!

We are very happy with the way \_\_\_\_\_ has settled at nursery and we know she enjoys her time. All communication has been quick and effective. Thank you for making her time at nursery so enjoyable.

My child can not wait to go to nursery in the morning. He always has a great time and he is learning a lot. We are very happy with the service we are receiving.

Laura is lovely, as is Sadie and Sarah. Kasey is very bubbly. All others are fab!

My child has thrived since starting at Little Beeches. We have seen the nursery grow since the beginning and is such a wonderful nursery. I always recommend when people ask. Thank you so much for all of your hard work. We will miss you when she leaves.

My child always seems very happy at nursey for which we are so grateful. Staff are all very lovely and communication is generally great. Thank you so much for all of your wonderful ongoing care.

My child loves coming to nursery. She is always happy at pick up and eager to go in at drop off. She is encouraged in her drawing, painting and other mark making. She is a confident and lovely little girl and it is wonderful that she has built lovely relationships with al of the staff and other children.

## Points to consider

The posts on my child's development aren't always consistent. I would like more updates but I understand the staff are busy.

EY Parent is not the greatest system, its very clunky to use and personally not like by my husband and I This is our only negative about Little Beeches.

Handovers – I never know how much/if my child has eaten during the day, otherwise communication is great.

I've scored the food slightly lower than everything else as they are not always as keen on the tea.

Thank you for responding to our survey.

As always, if you have any questions or concerns, however small, please do not hesitate to contact us!

Kind regards,

Sadie Rowe Nursery Manager